Booking Conditions Villa Dianthe

Booking & Payment

The minimum rental period is 7 days, and you can choose your own arrival and departure days.
After submitting your reservation request, if the accommodation is available, you will receive an email with a request form. You will be asked to make a 20% deposit of the total rental amount.
If the accommodation is not available, we will contact you to find an alternative.
The reservation is only confirmed after you have made a 20% deposit of the total rental amount to our bank account within 5 days of the reservation.
If the deposit is not received within 5 days, your booking will be canceled.
Upon receipt of the deposit, we will send you a reservation confirmation for the respective accommodation. 50% of the remaining amount must be paid no later than 4 weeks before arrival. The remaining 50% must be transferred 10 days before departure or paid in cash upon arrival. You can arrange for additional services on-site, such as the use of air conditioning.

Details

To complete the reservation confirmation, we require the following information:

- Your email address
- A mobile phone number where you can be reached during your stay
- Flight details for both the outbound and return flights (flight numbers and times)
- If flight details do not apply, please provide the expected arrival time.

Last-Minute Bookings

Different terms may apply for payment with last-minute bookings. If you book last-minute, you will be informed about the current terms. You can also contact us directly (see contact page on www.villadianthe.com).

Cancellations

Cancellations are subject to the following conditions:

- Please contact us as soon as possible in case of cancellation.

- The date of your cancellation will be determined by the date we receive written confirmation of your cancellation.

Cancellation fees:

- More than 60 days before arrival: the amount of the deposit (20%)
- 60 - 30 days before arrival: 50% of the total rental amount
- 30 - 0 days before arrival: 100% of the total rental amount

We recommend taking out cancellation insurance when booking. Such insurance policies can cover these costs. Check the terms of the cancellation insurance for more information.

Arrival and Departure

Generally, check-in is from 13:00 onwards. On the day of departure, you must check out by 11:00.

Transfers

We can arrange transportation from the airport to the accommodation (taxi or rental car) for you. If you wish to use this service, please indicate this on the reservation form or in the email. We will then contact you about the various options.

Your Stay

The prices listed on the website include electricity, water, tourist tax, towels changed twice a week, bed linen changed once a week, final cleaning, and all local taxes. Air conditioning is available at an additional cost. During your stay, you can contact us daily for questions, information about the accommodation or the area, and booking excursions or a rental car.

Damage and Nuisance

You must take out liability and travel insurance yourself.
We expect all guests to behave in a manner that does not cause danger, nuisance, or damage to the accommodation.
In the event of damage, nuisance, theft, additional cleaning costs, etc., these extra costs will be charged.

Winter Stays

For winter stays of one month or longer, adjusted terms apply:

- You stay on a self-supporting basis, which means you clean the apartment yourself, make the beds, and do the laundry.
- The rental price is based on a stay of 2 people. For each additional person, there is a surcharge of € 10 per day.
- Any longer stay will be calculated proportionally.
- The rental price includes all necessary bed linen and towels, use of a washing machine, heating (air conditioning and oil-filled radiator), electricity, water, and the fruit hanging on the trees.
- You are expected to leave the apartment as you found it, which is why no cleaning fees are charged.
- Full service can be provided at an additional cost, prices on request.

[Booking Conditions Villa Dianthe | update 26-11-2026]